

Training for Intercultural Communication In Humanitarian Assistance / AGGV

A G E N D A

9.00-9.20h	Welcome & Check-In
9.20-10.30h	<p>Intro</p> <p>The Traps in Intercultural Communication Overview Unlearning (quiz exercise)</p> <p>The Systems we live in Power imbalances, hierarchy and authority The principle of right relationships Giving space (incl. exercise)</p>
10.30h-11.00h	<p>Belonging & Implicit Bias Belonging (incl. exercise) Rigid gender norms, stereotypes & inclusive language</p>
11.00-11.15h	Coffee Break
11.15-12.30h	<p>Oppressor's Language vs. Inclusive Language Track your "Blind Spots" (incl. exercise) Oppressor's language check (incl. exercise)</p>
12.30h-13.30h	Lunch Break
13.30-14:00	Empathy Exercise Stand in my Shoe
14.00-15:00h	<p>Counter-Speech / Hate Speech Management Counter-narratives Micro-aggression Narrative-shift communication (incl. exercise)</p>
15.00-15.15h	Coffee Break
15.15-16.00h	<p>Communication Strategies & Negotiation Tactics Transcreation (for strategy) Zero Tolerance principles</p>
16.00-16.30h	<p>My Role in Intercultural Communication Recap & (un)learning</p>
16:30-17:00h	Check-Out & Closing